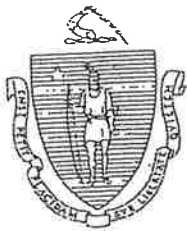


EXHIBIT

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Deval L. Patrick
Governor

Timothy P. Murray
Lieutenant Governor

Andrea J. Cabral
Secretary

*The Commonwealth of Massachusetts
Executive Office of Public Safety & Security*

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Luis S. Spencer
Commissioner

Peter A. Pepe, Jr.
Katherine A. Chmiel
Deputy Commissioners

Paul L. DiPaolo
Acting Deputy Commissioner

Raymond Marchilli
Superintendent

February 18, 2013

Emory.Snell W59191
L#1

Dear Mr. Snell:

Your letter to Commissioner Spencer dated January 18, 2013 regarding your issues with UMass has been referred to me for reply.

You have received letters from me dated February 1st and February 5th regarding this matter. To reiterate, medical staff make an assessment of what your medical needs are and are obligated to provide the necessary appliances/equipment for such. Your previous medical restrictions expired on 10/15/08. On 11/14/12, medical staff approved another restriction order for an ankle air cast, neoprene knee and elbow sleeves, and a "low back binder". According to the HSA, you were issued two (2) knee sleeves on 11/22/12, one (1) ankle air cast on 11/22/12 and one (1) elbow sleeve on 2/5/13. The back brace is on order.

I trust that this addresses your concerns

Sincerely,

Lois Russo
Deputy Superintendent

cc: Commissioner's Office
Ray Marchilli, Superintendent
Patricia Grant, HSA
file